KRISTOPHER R. MICKENS

SENIOR PRODUCT DESIGNER | AI-ASSISTED PRODUCT DEVELOPMENT

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PROFESSIONAL SUMMARY

Senior product and UX/UI designer with 10+ years of experience across enterprise SaaS, cybersecurity, defense, and geospatial systems. Combines product discovery, design-system leadership, and AI-assisted software development to take complex products from concept through functional implementation, integration, testing, and deployment preparation. Experienced directing AI coding agents, orchestrating development workflows, and translating operational requirements into usable software.

CORE EXPERTISE

Product Strategy & Discovery • Enterprise SaaS • UX/UI & Interaction Design • Design Systems • AI-Assisted Product Development • AI Coding Agent Direction • Workflow Automation • User Flows & Prototyping • Accessibility • Responsive Design • Figma • QA & Regression Testing • GitHub • Supabase • Clerk • Stripe • Cloudflare

PROFESSIONAL EXPERIENCE

Fanprobe, LLC | Senior Product Designer & Product Lead | 2025–Present

- Lead product strategy, UX/UI, design systems, and AI-assisted software development for MortuaryPlus, a multi-location funeral-home operations SaaS platform in prelaunch testing.
- Defined product requirements and end-to-end workflows for case management, authorizations, contracts, daily operations, staff permissions, inventory, and cremains management; translated them into responsive interfaces and reusable components.
- Directed AI coding agents to implement application features, refine UI components, investigate defects, and iterate on working software; reviewed outputs and coordinated regression testing and release readiness.
- Coordinated application integrations and delivery across GitHub, Supabase, Clerk, Stripe, and Cloudflare, including authentication, database-backed workflows, billing tests, staging deployment, and QA.
- Designed AI-assisted development and task-orchestration workflows to accelerate prototyping, documentation, implementation, and iterative product delivery.

Knowmadics | Senior UX/UI Designer | 2023–2025

- Owned end-to-end UX/UI design as the sole designer across defense and law-enforcement applications spanning geospatial intelligence, real-time tracking, web, mobile, and wearable interfaces.
- Designed Cesium 3D mapping and location-intelligence experiences that translated complex mission requirements into actionable user workflows.
- Collaborated with engineering, product, and stakeholders on prototypes and demonstrations; designed a key user flow supporting pursuit of a $20M government contract.

Telos Corporation | UX/QA Designer | 2020–2023

- Improved UX for Xacta.io and enterprise cybersecurity products, simplifying complex compliance and authorization workflows and developing reusable interface patterns.
- Designed a Salesforce-to-support-desk workflow to improve the movement of customer requests and information between systems.
- Created prototypes for web, mobile, and wearable experiences and partnered with engineering on usability, accessibility, and interface quality.

Omni Federal | UX/UI Designer | 2019–2020

- Served as lead UI designer for the National Geospatial-Intelligence Agency’s GeoAxIS 2.0 application, translating complex federal requirements into wireframes, interfaces, and user flows.
- Established the application’s UI design system, including reusable components, visual standards, interaction patterns, and accessibility guidance.

EDUCATION

College coursework: 120 credit hours completed | University of the District of Columbia; Livingstone College; Northwest Missouri Community College